



पण्डित सुन्दरलाल शर्मा (मुक्त) विश्वविद्यालय छत्तीसगढ़, बिलासपुर

(द्व.ग. शासन के अधिनियम क्रमांक 26 सन् 2004 द्वारा स्थापित)

कोनी-विरकोना मार्ग, बिलासपुर (द्व.ग.) 495006

दूरभाष: (07752) – 240712, 240752, www.pssou.ac.in

STUDENT SUPPORT PORTAL

Open University offers programmes in Open and Distance Learning mode. Student support is the heart of open educational system. In the field of Open and Distance Education, Student support portal is an essential part of all academic institution to convey information to the learners. Pt. Sunder Lal Sharma (Open) University Chhattisgarh also has a student support portal <http://www.pssou.ac.in>. With the help of Student support portal learners can access all information related to their academic need. Student Support Portal consists of academic information like Admission, Programme details, Fee details, List of Study Learning Centres, List of Regional Centres, Contact classes, Practical Examination, Term End Examination, Result Declaration, Student Help Desk etc.

Student support portal is developed and maintained under the supervision of Cell constituted by the university notification no. 501/est./admin./2021, dated 03/09/2021, as given below:

1. Mr. Resham Lal Pradhan, Assistant Professor, Department of Computer Science (Coordinator)
2. Member 1 (Nominated by Honourable Vice Chancellor of the University)
3. Member 2 (Nominated by Honourable Vice Chancellor of the University)

Objectives:

Objectives of Student support portal are:

1. To provide learners ease access to the university.
2. To promote online and distance learning with respect of current available technological resources and also with respect of technological advancement.
3. To provide online student services to the learners.
4. To provide online platform to the learners for their academic activities.
5. To develop an online educational ecosystem.
6. To make available open educational resources i.e. SLM, Audio/Video Lecture etc. for the learners
7. To provide instance help with online help desk to the learners.

VERIFIED

[Signature]

REGISTRAR
Pt. Sunderlal Sharma (Open)
University Chhattisgarh
BILASPUR (C.G.)

[Signature]
Dr. S. Rupendra Rao
Incharge NAAC Criteria-III
PSSOU, CG Bilaspur



पण्डित सुन्दरलाल शर्मा (मुक्त) विश्वविद्यालय छत्तीसगढ़, बिलासपुर

(छ.ग. शासन के अधिनियम क्रमांक 26 सन् 2004 द्वारा स्थापित)

कोनी-विरकोना मार्ग, बिलासपुर (छ.ग.) 495006

दूरभाष: (07752) – 240712, 240752, www.pssou.ac.in

Functions:

Basically Student support portal is a virtual hub of student support resources and services. Functions of Student support portal can be described in the context of Learners. Different kinds of learner support resource are made available and learner support services are provided with the portal. These are:

- 1. Admission:** Admission related information and programme details are provided in the portal. Learners can access all the relevant information regarding programme structure, admission procedure, programme fee structure and payment mode etc. through portal.
- 2. Contact classes and Practical Examination:** All the information regarding contact classes and practical examination of different programmes are provided in the portal. Learners can access this information of their relevant programmes easily.
- 3. Term End Examination:** Details of Term end Examination of different programmes are uploaded in the portal. Admit card of the Term End Examination and examination schedules are provided in the portal.
- 4. Result Declaration:** After conduct of Term End Examination and evaluation of answer sheets, results of different programmes are made available in the portal. Learners can access their results through portal.
- 5. Student Help Desk:** A help desk section is provided in the portal. Learners can get instance help with this section by communicating with the university representative.
- 6. OER and Study Learning Material (SLM):** Online Open Educational Resources like e- study learning materials, audio/video lectures are provided in the portal for the learners. Learners can get ease access to these resources anywhere, any time with electronic devices like Computer and mobiles etc.

To fulfil the objectives and to execute all the functions smoothly, the committee constituted (Mentioned above) for the student support portal, conducts meetings and other relevant activities frequently. Recently audio and video lectures, prepared by various academic experts are uploaded in the portal. The committee committed to provide learner services in easy to access manner.

VERIFIED

REGISTRAR
P. Sunderlal Sharma (Open)
University Chhattisgarh
BILASPUR (C.G.)

Dr. S. Rupendra Rao
Incharge NAAC Criteria-III
PSSOU, CG Bilaspur

10/06/22
Coordinator

Student Support Portal